Appendix C: Participant Services

Appendix C-1/C-3: Summary of Services Covered and Services Specifications

C-1-a. Waiver Services Summary. Appendix C-3 sets forth the specifications for each service that is offered under this waiver. *List the services that are furnished under the waiver in the following table. If case management is not a service under the waiver, complete items C-1-b and C-1-c:*

Statutory Services (check each that applies)					
Service		Included	Alternate Service Title (if any)		
Case N	Management				
Home	maker				
Home	Health Aide				
Persor	nal Care				
Adult	Day Health				
Habili	tation	X	Personal Supports		
Reside	ential Habilitation				
Day H	Iabilitation				
Prevo	cational Services				
Suppo	orted Employment				
Educa	ution				
Respite		X	Respite Care Service		
Day Treatment					
Partial Hospitalization					
Psychosocial Rehabilitation					
Clinic Services					
	n Caregiver				
	FR §441.303(f)(8))				
Other	Services (select one)				
0	Not applicable				
X	As provided in 42 CFR §440.180(b)(9), the State requests the authority to provide the following additional services not specified in statute (<i>list each service by title</i>):				
a.	Assistive Technology a	nd Services			
b.	Behavioral Support Ser	vices			
c.	Community Supports and Navigation				

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d.	Environmental Assessment			
e.	Environmental Modifications			
f.	Family and Peer Mentoring Supports			
g.	Family Caregiver Training & E	mpowermen	t Services	
h.	Individual & Family Directed C	Goods and Se	ervices	
i.	Participant Education, Training	, & Empowe	erment Supports	
j.	Transportation			
k.	Vehicle Modifications			
Exte	nded State Plan Services (select	one)		
0	Not applicable			
0	The following extended State service title):	plan service	s are provided (list each extended State plan service by	
a.				
b.				
c.				
Supp	orts for Participant Direction (check each	that applies))	
		istance in S	ion of services as specified in Appendix E. The waiver upport of Participant Direction, Financial Management rection as waiver services.	
X	includes Information and Assi Services or other supports for p The waiver provides for particip	istance in S articipant din pant direction	upport of Participant Direction, Financial Management	
	includes Information and Assi Services or other supports for p The waiver provides for particip the supports for participant dire	istance in S articipant din pant direction	upport of Participant Direction, Financial Management rection as waiver services. n of services as specified in Appendix E. Some or all of	
X	includes Information and Assi Services or other supports for p The waiver provides for participate supports for participant dire Appendix E.	istance in S articipant din pant direction	upport of Participant Direction, Financial Management rection as waiver services. n of services as specified in Appendix E. Some or all of	
X O	includes Information and Assi Services or other supports for p The waiver provides for participate the supports for participant dire Appendix E. Not applicable	istance in S articipant direction cant direction ction are pro	upport of Participant Direction, Financial Management rection as waiver services. In of services as specified in Appendix E. Some or all of ovided as administrative activities and are described in	
X O	includes Information and Assi Services or other supports for p The waiver provides for participated the supports for participant dire Appendix E. Not applicable Support mation and Assistance in	istance in S articipant direction cant direction ction are pro	upport of Participant Direction, Financial Management rection as waiver services. In of services as specified in Appendix E. Some or all of ovided as administrative activities and are described in	
X O Infor Supp	includes Information and Assi Services or other supports for p The waiver provides for participated the supports for participant dire Appendix E. Not applicable Support mation and Assistance in ort of Participant Direction	Istance in Sarticipant direction are pro	upport of Participant Direction, Financial Management rection as waiver services. n of services as specified in Appendix E. Some or all of ovided as administrative activities and are described in Alternate Service Title (if any)	
X O Infor Supp	includes Information and Assi Services or other supports for p The waiver provides for participant dire Appendix E. Not applicable Support mation and Assistance in ort of Participant Direction ncial Management Services	Istance in Sarticipant direction are pro	upport of Participant Direction, Financial Management rection as waiver services. n of services as specified in Appendix E. Some or all of ovided as administrative activities and are described in Alternate Service Title (if any)	
X O Infor Supp Finar Other	includes Information and Assi Services or other supports for p The waiver provides for participant dire Appendix E. Not applicable Support mation and Assistance in ort of Participant Direction ncial Management Services	Istance in Sarticipant direction are pro	upport of Participant Direction, Financial Management rection as waiver services. n of services as specified in Appendix E. Some or all of ovided as administrative activities and are described in Alternate Service Title (if any)	
X O Infor Supp Finar Other	includes Information and Assi Services or other supports for p The waiver provides for participant dire Appendix E. Not applicable Support mation and Assistance in ort of Participant Direction ncial Management Services	Istance in Sarticipant direction are pro	upport of Participant Direction, Financial Management rection as waiver services. n of services as specified in Appendix E. Some or all of ovided as administrative activities and are described in Alternate Service Title (if any)	

C-1/C-3: Service Specification

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State laws, regulations and policies referenced in the specification are readily available to CMS upon request through the Medicaid agency or the operating agency (if applicable).

Service Type: Statutory Service Service (Name): Habilitation

Alternative Service Title: PERSONAL SUPPORTS

Service Specification			
HCBS Taxonomy			
Category 1:	Sub-Category 1:		
8: Home-Based Services	08010 home-based habilitation		
Service Definition (Scope):			

- A. Personal Supports are individualized supports, delivered in a personalized manner, to support independence in an individual's own home and community in which the participant wishes to be involved, based on their personal resources.
- B. Personal Supports services assist individuals who live in their own or family homes with acquiring and building the skills necessary to maximize their personal independence. These services include:
 - 1. In home skills development including but not limited to budgeting and money management; completing homework; maintaining a bedroom for a child or home for an adult; being a good tenant; cooking; personal care; house cleaning/chores; and laundry;
 - 2. Community integration and engagement skills development needed to be part of a family event or community at large. Community integration services facilitate the process by which individuals integrate, engage and navigate their lives at home and in the community. They may include, but are not limited to the development of skills or providing supports that make it possible for individuals and families to lead full integrated lives (e.g. grocery shopping; getting a haircut; using public transportation; attending school or social events; joining community organizations or clubs; any form of recreation or leisure activity; volunteering; and participating in organized worship or spiritual activities); and
 - 3. Personal care assistance services during in-home skills development and community activities. Personal care assistance services include assistance with activities of daily living and instrumental activities of daily living, which may include meal preparation and cleaning when the person is unable to do for themselves only when in combination of other allowable Personal Supports activities occurring.

SERVICE REQUIREMENTS:

- A. Personal Supports services under the waiver differ in scope, nature, and provider training and qualifications from personal care services in the State Plan.
- B. Personal Supports are available:
 - 1. Before and after school for children.
 - 2. During summer break for children,
 - 3. Before and after meaningful day services for adults, and
 - 4. On nights and weekends.
- C. Under self-directing services, the following applies:
 - 1. Participant or parent of a child self-directing services are considered the employer of record;
 - 2. Participant or parent of a child is responsible for supervising, training, and determining the frequency of services and supervision of their direct service workers; and
 - 3. Payment is allowable for advertising for employees and staff training
 - a. Costs are incurred no more than 180 days in advance of waiver enrollment unless otherwise authorized by the DDA
 - b. Costs are considered to be incurred and billable when the individual enters the waiver. The

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individual must be reasonably expected to be eligible for and to enroll in the waiver. If for any unseen reason, the individual does not enroll in the waiver (e.g., due to death or a significant change in condition); these costs may be billed to Medicaid as an administrative cost.

- D. Personal Supports services are not available to individuals receiving supports under Community Living Group Home, Supported Living, Shared Living Host Home, and Community Living Enhanced Support services.
- E. Transportation costs associated with the provision of services outside the participant's home is covered within the rate.
- F. Personal care assistance services must be provided in combination with home skills development or community integration and engagement skills development and may not comprise the entirety of the service.
- G. A relative or legal guardian (who is not a spouse or legally responsible person) of an individual may be paid to provide this service in accordance with the applicable requirements set forth in Section C-2. The program does not make payment to spouses or legally responsible individuals, including legally responsible adults of children and representative payee, for supports or similar services.
- H. Prior to accessing DDA funding for this service, all other available and appropriate funding sources, including but not limited to those offered by Maryland Medicaid State Plan, Division of Rehabilitation Services ("DORS"), State Department of Education, and Department of Human Resources, must be explored and exhausted. These efforts must be documented in the individual's file. The DDA is the payer of last resort.
- I. To the extent that any listed services are covered under the Medicaid State Plan, the services under the waiver would be limited to additional services not otherwise covered under the Medicaid State Plan, but consistent with waiver objectives of avoiding institutionalization.

Specify applicable (if any)	limits	on the a	amount, frequ	ency,	or dur	ation of t	his servi	e:	
A. A relative of an any Medicaid paB. Personal Support	articipa	nt at tl	he servi	ce site, unless	othe	rwise a	pproved	by the D	DA.	
Service Delivery Method (check each applies):	h that	X	Particij	pant-directed	as sp	ecified	in Apper	ndix E	X	Provider managed
Specify whether the be provided by (che applies):		•		Legally Responsible Person Provider	X Speci	Relati		X	Legal (Guardian
Provider	X	Inc	lividual	. List types:		X	Agen	cy. List	the types	of agencies:
Category(s) (check one or both): For individual services			luals self-directing			Licensed Personal Supports Provider				
<i>bom)</i> •										
Provider Qualifica	tions									
Provider Type:	Licer	ise (sp	ecify)	Certificate	e (spe	cify)		Other	Standard	(specify)
Individual for people self-						e followir uired:	g minim	um standards are		

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directing services

a. Be at least 18 years old;

certification;

b. Current first aid and CPR

			c. Pass a criminal background investigation and Child Protective Services Background Clearance (required if supporting a child); d. Unlicensed staff paid to administer medication and/or perform treatments must be certified by the Maryland Board of Nursing (MBON) as Medication Technicians; e. Possess a valid driver's license, if the operation of a vehicle is necessary to provide services; and f. Have automobile insurance for all automobiles that are owned, leased, and/or hired and used in the provision of care.
			Individuals in self-directing services, as the co-employer, may require additional staffing requirements based on their preferences and level of needs such as: a. Training by individual/family on individual-specific information (including preferences, positive behavior supports, when needed, and disability-specific information) and b. Previous experience with in home skills such as training on money management, time management and community resources.
Licensed Personal Support Provider	Licensed Personal Supports Provider as per COMAR		The following minimum staff standards are required: a. Be at least 18 years old; b. Current first aid and CPR certification; c. Pass a criminal background investigation and Child Protective Services Background Clearance (required if supporting a child); d. Unlicensed staff paid to administer medication and/or perform treatments must be certified by the Maryland Board of Nursing (MBON) as Medication Technicians; e. Possess a valid driver's license, if the operation of a vehicle is necessary to provide services;

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Verification of Provi	f. Have automobile insurance for all automobiles that are owned, leased, and/or hired and used in the provision of care; and g. Staff providing training on money management, time management and community resources must have performed training on these topics in the previous two (2) years.
Provider Type:	Entity Responsible for Verification: Frequency of Verification
Individual for people self-directing services	 Agency with Choice FMS providers for verification of participant specific qualifications Coordinator of Community Services for use of a relative as a service provider Agency with Choice FMS - prior to service delivery Coordinator of Community Services prior to service initiation and during annual team meetings
Licensed Personal Support Provider	 DDA for verification of provider license Provider for staff licenses, certifications, and training DDA - annually Provider - prior to service delivery

Service Type: Statutory

Service (Name): **RESPITE CARE SERVICES**

Service Specification				
HCBS Taxonomy				
Category 1:	Sub-Category 1:			
9: Caregiver Support	09011 respite, out-of-home			
Category 2:	Sub-Category 2:			
9: Caregiver Support	09012 respite, in-home			
Service Definition (Scope):				

- A. Respite is short-term care intended to provide both the family and the individual with a break from their daily routines. Respite relieves families from their daily caregiving responsibilities, while providing the individual with new opportunities, experiences, and facilitates self-determination.
- B. Respite can be provided in:
- 1. The individual's own home,
- 2. The home of a respite care provider,
- 3. A licensed residential site,
- 4. State certified overnight or youth camps, and
- Other settings and camps as approved by DDA

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SERVICE REQUIREMENTS:

- A. Someone who lives with the individual may be the respite provider, as long as she or he is not the person who normally provides care for the individual and is not contracted or paid to provide any other DDA funded service to the individual.
- B. A relative (who is not a spouse or legally responsible person) of an individual recipient participating in Self-Directed Services may be paid to provide this service, however, the DDA must pre-approve such payment in accordance with the applicable requirements set forth in Section C-2.
- C. The individual or the family member with whom the individual lives may use a relative (as defined in Appendix C-2-e), neighbor, or friend under the following conditions when documented in the person-centered plan:
 - 1. Choice of provider truly reflects the individual's wishes and desires;
 - 2. The provision of services by the relative, neighbor, or friend are in the best interest of the individual; and
 - 3. The provision of services by the relative, neighbor, or friend is appropriate and based on the individual's support needs.
- D. The program does not make payment to spouses or legally responsible individuals for providing respite services.
- E. Receipt of respite services does not preclude an individual from receiving other services on the same day. For example, the individual may receive day services on the same day they receive respite services.
- F. Payment rates for services must be customary and reasonable, as established by the DDA.
- G. Services can be provided at an hourly rate for 8 hours or less; or at a day rate for over 8 hours, daily.
- H. Payment may not be made for services furnished at the same time as other services that include care and supervision. This includes but is not limited to Medicaid State Plan Personal Care Services as described in COMAR 10.09.20, the Attendant Care Program (ACP), and the In-Home Aide Services Program (IHAS) and Personal Supports.
- I. Respite cannot replace day care while her/his parent or guardian is at work.
- J. If respite is provided in a private home, the home must be licensed, unless it is the individual's home or the home of a relative, neighbor, or friend.
- K. Respite does not include funding for any fees associated with the respite care (for example, membership fees at a recreational facility, community activities, or insurance fees).
- L. Prior to accessing DDA funding for this service, all other available and appropriate funding sources, including but not limited to those offered by Maryland Medicaid State Plan, Division of Rehabilitation Services ("DORS"), State Department of Education, and Department of Human Resources, must be explored and exhausted. These efforts must be documented in the individual's file. The DDA is the payer of last resort.
- M. To the extent that any listed services are covered under the Medicaid State Plan, the services under the waiver would be limited to additional services not otherwise covered under the Medicaid State Plan, but consistent with waiver objectives of avoiding institutionalization.

Specify applicable (if any) limits on the amount, frequency, or duration of this service:									
Service Delivery Method (check each that applies):	X	Participant-directed as specified in Appendix E X Provider managed							
Specify whether the service may be provided by (check each that applies):			Legally Responsible Person	X	Relative		Legal G	uardian	

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Provider	X	Individual.	Provider Spec List types:	ification X	
Category(s) (check one or	For ind service	ividuals self-	• • • • • • • • • • • • • • • • • • • •		ensed Community Residential Services vider
both):				DDA	A Certified Respite Care Provider
Provider Qualifica	ations				
Provider Type:	Licens	e (specify)	Certificate (spe	ecify)	Other Standard (specify)
For individuals self-directing services					1. The following minimum standards are required: a. Current first aid and CPR certification, unless waived by the individual or their family; b. Passing a criminal background investigation, unless waived by the individual or their family; c. Child Protective Services Background Clearance (required if supporting a child); d. Unlicensed staff paid to administer medication and/or perform treatments must be certified by the Maryland Board of Nursing (MBON) as Medication Technicians; and e. Camps including: i. State certified overnight or youth camps and ii. DDA approved camp. 2. Individuals in self-directing services, as the co-employer, may require additional staffing requirements based on their preferences and level of needs such as: a. Training by individual/family on individual-specific information (including preferences, positive behavior supports, when needed, and disability-specific information)
Licensed Community Residential Services Provider	License Commu Residen Services as per C 10.22.08	nity tial s Provider OMAR			 Direct care staff specific requirements include the following: Current first aid and CPR training and certification, unless waived by the individual or their family; Training by individual/family on individual-specific information

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		(including preferences, positive behavior supports, when needed, and disability-specific information); c. Passing a criminal background investigation, unless waived by the individual or their family; d. Child Protective Services Background Clearance (required if supporting a child); e. Unlicensed staff paid to administer medication and/or perform treatments must be certified by the Maryland Board of Nursing (MBON) as Medication Technicians; and f. Additional requirements based on the individual's preferences and level of needs. 2. Camps requirements including: a. State certified overnight or youth camps, as per COMAR 10.16.06, unless otherwise approved by the DDA; and b. DDA approved camp. 3. Services provided in a site must be licensed.
DDA Certified Respite Care Provider	DDA Certified Respite Care Services Provider	 Direct support staff specific requirements include the following: a. Current first aid and CPR training and certification, unless waived by the individual or their family; b. Training by individual/family on individual-specific information (including preferences, positive behavior supports, when needed, and disability-specific information); c. Passing a criminal background investigation, unless waived by the individual or their family; d. Child Protective Services Background Clearance (required if supporting a child); e. Unlicensed staff paid to administer medication and/or perform treatments must be certified by the Maryland Board of Nursing (MBON) as Medication Technicians; and

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Verification of Provid	the let 2. Camp a. S c. u. E. E. E. S. Servi be lice by the	additional requirements based on the individual's preferences and evel of needs. The preferences are requirements including: tate certified overnight or youth the amps as per COMAR 10.16.06 the properties of the provided approved by the properties of the provided in a provider site must be provided in a provider site must be provided in a provided the provided in a provided the provided in a provided in a provided the provided in a
Provider Type: For individuals self-directing services	Entity Responsible for Verification: 1. Agency with Choice FMS providers for verification of individual specific qualifications 2. Coordinator of Community Services for use of a relative as a service provider	Frequency of Verification 1. Agency with Choice FMS - prior to service delivery 2. Coordinator of Community Services prior to service initiation and during annual team meetings
Licensed Community Residential Services Provider	 DDA for verification of provider license and licensed site Licensed Community Residential Services Provider for verification of direct support staff and camps Coordinator of Community Services for use of a relative as a service provider 	 DDA - annually Licensed Community Residential Services Provider – prior to service delivery Coordinator of Community Services prior to service initiation and during annual team meetings
DDA Certified Respite Care Provider	 DDA for verification of provider certification and licensed site DDA Certified Respite Care Services Provider for verification of direct support staff and camps Coordinator of Community Services for use of a relative as a service provider 	 DDA - annually DDA Certified Respite Care Services Provider – prior to service delivery Coordinator of Community Services prior to service initiation and during annual team meetings

Service Type: Other Service Service (Name):

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Alternative Service Title: **ASSISTIVE TECHNOLOGY AND SERVICES**

Service Specification							
HCBS Taxonomy							
Category 1:	Sub-Category 1:						
14: Equipment, Technology, and Modifications	14031 equipment and technology						
Service Definition (Scope):							

- A. The purpose of assistive technology is to maintain or improve an individual's functional abilities, enhance interactions, support meaningful relationships, promote their ability to live independently, and meaningfully participate in their community.
- B. Assistive technology means an item, piece of equipment, or product system. Assistive Technology may be acquired commercially, modified, or customized. Assistive technology devices include but are not limited to:
 - 1. Speech and communication devices also known as augmentative and alternative communication devices (AAC) such as speech generating devices, text-to-speech devices and voice amplification devices;
 - 2. Blind and low vision devices such as video magnifiers, devices with optical character recognizer (OCR) and Braille note takers:
 - 3. Deaf and hard of hearing devices such as alerting devices, alarms, and assistive listening devices;
 - 4. Devices for computers and telephone use such as alternative mice and keyboards or hands-free phones;
 - 5. Environmental control devices such as voice activated lights, lights, fans, and door openers;
 - 6. Aides for daily living such as weighted utensils, adapted writing implements, dressing aids;
 - 7. Cognitive support devices such as task analysis applications or reminder systems;
 - 8. Remote support devices such as remote health monitoring and personal emergency response systems; and
 - 9. Adapted toys and specialized equipment for children such as specialized car seats and adapted bikes.
- C. Assistive technology service means a service that directly assists an individual in the selection, acquisition, use, or maintenance of an assistive technology device. Assistive technology services include:
 - 1. Assistive Technology needs assessment;
 - 2. Training or technical assistance for the individual and their support network including family members;
 - 3. Repair and maintenance of devices and equipment;
 - 4. Programming and configuration of devices and equipment;
 - 5. Coordination and use of assistive technology devices and equipment with other necessary therapies, interventions, or services in the person-centered plan; and
 - 6. Services consisting of purchasing or leasing devices.
- D. Specifically excluded under this service are:
 - 1. Wheelchairs and power mobility, architectural modifications, adaptive driving, vehicle modifications, and devices requiring a prescription by physicians or medical providers as these items are covered either through the Medicaid State Plan as Durable Medical Equipment (DME), a stand-alone waiver services (i.e. environmental modification and vehicle modifications), or through DORS; and
 - 2. Services, equipment, items or devices that are experimental or not authorized by the State or Federal authority.

SERVICE REQUIREMENTS:

- A. Assistive Technology, recommended by the team that costs up to \$1,000 per item does not require a formal assessment.
- B. Assistive technology devices of \$1,000 or more must be recommended by an independent evaluation of the participant's assistive technology needs.
- C. The evaluation must include the development of a list of all devices, supplies, software, equipment, product systems and/or waiver services (including a combination of any of the elements listed) that would be most

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- effective to meet the need(s) of the participant. The least expensive option from the list must be selected for inclusion on the person-centered plan.
- D. When services are furnished to individuals returning to the community from a Medicaid institutional setting, the costs of such services are considered to be incurred and billable when the individual leaves the institutional setting and enters the waiver. The individual must be reasonably expected to be eligible for and to enroll in the waiver. If for any unseen reason, the individual does not enroll in the waiver (e.g., due to death or a significant change in condition); services may be billed to Medicaid as an administrative cost.
- E. Prior to accessing DDA funding for this service, all other available and appropriate funding sources,

Services ("DORS"), State Department of Education, and Department of Human Resources, must be explored and exhausted. These efforts must be documented in the individual's file. The DDA is the payer of last resort. F. To the extent that any listed services are covered under the Medicaid State Plan, the services under the waiver would be limited to additional services not otherwise covered under the Medicaid State Plan, but consistent with waiver objectives of avoiding institutionalization.												
Specify applicable	(if any)	limits	on the amo	ount, frequen	cy, or	duratio	n c	of this se	ervice			
Service Delivery Method (check each that applies):	ch	X	Participar	nt-directed as	speci	fied in	Ap	pendix	E	X		Provider managed
Specify whether the be provided by (chapplies):	egally Responsible Person		Relati	ative			Lega	Legal Guardian				
				Provider Spe	ecifica	tions						
Provider	X Individual. Lis			st types:			Agency. List the types of agencies:				es of agencies:	
Category(s) (check one or both): For individuals self-directified specialists, lice professionals, or DORS based on service requestions.			censed System Supproved vendor			A Certified Organized Health Care Delivery tem Provider						
Provider Qualific	ations			_								
Provider Type:	Lice	ense (sp	pecify)	Certificate	e (spec	cify)		(Other S	Stand	ard	l (specify)
Provider Type: License (specify) The following minimum standards are required: 1. Licensed professional must have: a) Maryland Board of Audiologists, Hearing Aid Dispensers & Speech-Language Provider Type: License (specify) The following minimum standards are required: a) The following minimum standards are required: a) Assistive minimum standards are required: a) Assistive preferences such as: 1. Assistive Technology Specialist/Practition of three years of professional experience in adaptive rehabilitation Rehabilitation Services (DORS)							equire additional ased on their gy ner with minimum ofessional ive rehabilitation device and service y the Division of					

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	Pathologists license for Speech- Language Pathologist, or b) Maryland Board of Occupational Therapy Practice license for Occupational Therapist.	Assistive Technology Society of North America (RESNA) Assistive Technology Practitioner (ATP); c) California State University Northridge (CSUN) Assistive Technology Applications Certificate; d) Certificate of Clinical Competence in Speech Language Pathology (CCC- SLP); and e) North Ridge (CSUN) Assistive Technology Applications Certificate Competence in Competenc	Assistive Technology service vendor.
DDA Certified Organized Health Care Delivery System Provider		DDA certified Organized Health Care Delivery System (OHCDS) provider as per COMAR 10.22.20.	OHCDS providers shall verify the licenses, credentials, and experience of all professionals with whom they contract or employs and have a copy of the same available upon request. OHCDS must ensure the individual or entity performing the service meets the qualifications noted below as applicable to the service being provided: 1. The organization or professional providing the evaluation shall be credentialed, licensed, or certified in an area related to the specific type of technology needed. The evaluation must include the development of a list of all devices, supplies, software, equipment, product systems and/or waiver services (including a combination of any of the elements listed) that would be most effective to meet the need(s) of the participant.

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		The least expensive option from the
		list must be selected for inclusion on
		the person-centered plan.
	2.	Assistive Technology assessments,
		with the exception for Speech
		Generating Devices, must be
		completed by a specialist that has any
		of the following certifications as
		appropriate:
	3.	Rehabilitation Engineering and
		Assistive Technology Society of
		North America (RESNA) Assistive
		Technology Practitioner (ATP),
	4.	California State University
		Northridge (CSUN) Assistive
		Technology Applications Certificate,
		or
	5	Certificate of Clinical Competence in
	٥.	
		Speech Language Pathology (CCC-
	6	SLP).
	0.	Assessment for Speech Generating
		Devices (SGD):
		1) Need assessment and
		recommendation must be
		completed by a licensed
		Speech Therapist;
		2) Program and training can be
		conducted by a RESNA
		Assistive Technology
		Practitioner (ATP) or
		California State University
		3) North Ridge (CSUN)
		Assistive Technology
		Applications Certificate
		professional.
	7.	Assistive Technology
		Specialist/Practitioner must have:
	8	Acceptable certification from any of
	0.	the following:
	9.	Rehabilitation Engineering and
	٠.	Assistive Technology Society of
		North America (RESNA) Assistive
		Technology Practitioner (ATP);
	10	
	10.	California State University
		Northridge (CSUN) Assistive
		Technology Applications Certificate;
	1.1	or
	11.	Certificate of Clinical Competence in
		Speech Language Pathology (CCC-
	10	SLP).
	12.	Minimum of three years of
		professional experience in adaptive

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		rehabilitation technology in each device and service area certified; and 13. Licensed professional must have: 14. Maryland Board of Audiologists, Hearing Aid Dispensers & Speech-Language Pathologists license for Speech-Language Pathologist, or 15. Maryland Board of Occupational Therapy Practice license for Occupational Therapist or 16. Entity designated by the Division of Rehabilitation Services (DORS) as an Assistive Technology service vendor.
Varification of D	ovider Qualifications	

Provider Type:	Entity Responsible for Verification:	Frequency of Verification
Individual for people self-directing services	1. Agency with Choice FMS	Agency with Choice FMS prior to services
DDA Certified Organized Health Care Delivery System Provider	 DDA for OHCDS certificate OHCDS providers for entities and individuals they contract or employ 	 OHCDS certificate - annually OHCDS providers – prior to service delivery

Service Type: Other Service (Name):

Alternative Service Title: **BEHAVIORAL SUPPORTS**

Service Specification				
HCBS Taxonomy				
Category 1:	Sub-Category 1:			
10: Other Mental Health and Behavioral Services	10040 behavior support			
Service Definition (Scope):				
A. Behavioral supports are an array of services to assist participants who without such supports are experiencing, or are likely to experience, difficulty in community living as a result of behavioral, social, or emotional issues. These services seek to help understand an individual's challenging behavior and what need it is communicating in order to develop a Behavior Plan with the primary aim of enhancing the individual's independence and inclusion in their community.				
 B. Behavioral Supports services includes: 1. Behavioral Assessment - identifies an individual's challenging behaviors, and identifies co-occurring 				

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- mental health issues that contribute to those behaviors, by collecting and reviewing relevant data, discussing the information with the individual's support team, and recommending one of three tiers for behavioral supports as indicated in a Behavior Plan, if needed;
- 2. Behavioral Consultation services that oversee and monitor the implementation of recommendations developed under the Behavioral Assessment as indicated in the Behavior Plan; and
- 3. Brief Support Implementation Services time limited service to provide direct assistance and modeling to families, agency staff, and caregivers so they can independently implement the Behavior Plan.

SERVICE REQUIREMENT:

A. Behavioral Assessment:

- 1. Is based on the principals of person-centered thinking, a comprehensive Functional Behavioral Assessment (FBA), and supporting data;
- 2. Is performed by a qualified clinician;
- 3. Requires development of specific hypotheses for the challenging behavior, a description of the challenging behaviors in behavioral terms, and the topography, frequency, duration, intensity/severity, and variability/cyclicality of the behaviors;
- 4. Must be based on a collection of current specific behavioral data; and
- 5. Includes the following:
 - a. An onsite observation of the interactions between the individual and his/her caregiver(s) in multiple settings and observation of the implementation of existing programs;
 - b. An environmental assessment of all primary environments;
 - c. A medical assessment including a list of all medications including those specifically prescribed to modify challenging behaviors, the rationale for prescribing each medication, and the potential side effects of each medication;
 - d. An individual's history based upon the records and interviews with the individual and with the people important to/for the person (e.g. parents, caregivers, vocational staff, etc.);
 - e. Record reviews and interviews recording the history of the challenging behaviors and attempts to modify it; and
 - f. Recommendations, after discussion of the results within the individual's interdisciplinary team, for strategies to be developed in a Behavior Plan.

B. Behavioral Consultation services include:

- 1. Recommendations for subsequent professional evaluation services (e.g., Psychiatric, Neurological, Psychopharmacological, etc.), not identified in the Behavioral Assessment, that are deemed necessary and pertinent to the behavioral challenges;
- 2. Consultation, subsequent to the development of the Behavioral Assessment, which may include speaking with the individual's Psychiatrists and other medical/therapeutic practitioners;
- 3. Developing, writing, presenting, and monitoring the strategies for working with the individual and their caregivers;
- 4. Providing ongoing education on recommendations, strategies, and next steps to individuals support network (i.e. caregiver(s), family members, agency staff, etc.) regarding the structure of the current environment, activities, and ways to communicate with and support the individual;
- 5. Developing, presenting, and providing ongoing education on recommendations, strategies, and next steps to ensure that the individual is able to continue to participate in all pertinent environments (i.e. home, day program, job, and community) to optimize community inclusion;
- 6. Ongoing assessment of progress in all pertinent environments against identified goals;
- 7. Preparing written progress notes on the individual goals identified in the Behavior Plan at a minimum include the following information:
 - a. Assessment of positive behavioral supports in the environment;
 - b. Progress notes detailing the specific Behavior Plan interventions and outcomes for the individual;
 - c. Data, trend analysis and graphs to detail progress on target behaviors identified in a Behavioral

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Plan: and

- d. Recommendations;
- 8. Development and updates to the Behavioral Plan as required by regulations; and
- 9. Monitoring and ongoing assessment of the implementation of the Behavioral Plan based on the following:
 - a. At least monthly for the first six months; and
 - b. At least quarterly after the first six months or as dictated by progress against identified goals.
- C. Brief Support Implementation Services includes:
 - 1. On-site execution and modeling of identified behavioral support strategies;
 - 2. Timely semi-structured written feedback to the clinicians on the provision and effectiveness of the Behavior Plan and strategies;
 - 3. Participation in on-site meetings or instructional sessions with the individual's support network regarding the recommendations, strategies, and next steps identified in the Behavior Plan;
 - 4. Brief Support Implementation Services cannot be duplicative of other services being provided (e.g. 1:1 supports); and
 - 5. The Brief Support Implementation Services staff is required to be onsite with the caregiver in order to model the implementation of identified strategies to be utilized in the Behavior Plan.
- D. Prior to accessing DDA funding for this service, all other available and appropriate funding sources, including but not limited to those offered by Maryland Medicaid State Plan, Division of Rehabilitation Services ("DORS"), State Department of Education, and Department of Human Resources, must be explored and exhausted. These efforts must be documented in the individual's file. The DDA is the payer of last resort.
- E. To the extent that any listed services are covered under the Medicaid State Plan, the services under the waiver would be limited to additional services not otherwise covered under the Medicaid State Plan, but consistent with waiver objectives of avoiding institutionalization.
- F. Behavioral Assessment is reimbursed based on a milestone for a completed assessment.
- G. The Behavior Plan is reimbursed based on a milestone for a completed plan.

Specify applicable (i	f any) li	imits o	n the an	nount, freque	ncy, c	or duratio	n of this	service	:	
A. Behavioral AssesB. Behavioral Cons needs, supporting	ultation	and B	Brief Sup	port Implem	entati	on Servi	ces servic	e hour		ased on assessed
Service Delivery Method D Participant-directed as specified in Appendix E X Provider managed										
Specify whether the service may be provided by (check each that applies): Legally Responsible Person			Relative	2		Legal	Guardian			
				Provider S	pecifi	cations				
Provider		☐ Individual. List types:				☐ Agency. List the types of agencies:			es of agencies:	
Category(s) (check one or both):	Licensed Behavioral Support Services Provider									
<i>boin)</i> •										
Provider Qualificat	ions									
Provider Type:	License (specify) Certificate (specify) Other Standard (specify)									

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Effective Date	

Licensed

Licensed

Qualified clinicians to complete the

Behavioral Support Services Provider	Behavioral Support Services Provider as per COMAR 10.22.10	Provider DMAR		 behavioral assessment and consultation include: Licensed psychologist; Psychology associate working under the license of the psychologist (and currently registered with and approved by the Maryland Board of Psychology); Licensed professional counselor; Licensed certified social worker; and Licensed behavioral analyst. All clinicians must have training and experience in the following: Applied Behavior Analysis; and Behavioral Tiered Supports 		
			Implementhe follow 1. Certif 2. Certif Techn	riding the Brief Support ntation Services must be one of ving: Fied Crisis Intervention Specialist; Fied Behavioral Intervention nician; or tered Behavioral Technician.		
Verification of Pro	vider Qualifications					
Provider Type: Licensed Behaviora Support Services Provider	1. DDA for ver Support Ser 2. Providers fo	esponsible for Verification rification of Licensed Behavices provider or verification of clinician and training	navioral	Frequency of Verification 1. DDA - annually 2. Providers – prior to service delivery		

Service Type: Other Service (Name): **COMMUNITY SUPPORT AND NAVIGATION**

Service Specification				
HCBS Taxonomy	specification			
Category 1:	Sub-Category 1:			
9: Caregiver Support	09020 caregiver counseling and/or training			
Category 2:	Sub-Category 2:			
13: Participant Training	13010 participant training			
Service Definition (Scope):				
 A. Community Support and Navigation assists individuals and families in: Promoting a spirit of personal reliance and contribution, mutual support and community connection; Developing social networks and connections within local communities; Emphasizing, promoting and coordinating the use of unpaid supports to address individual and family needs, in addition to paid services; and Effectively, leveraging existing waiver services. B. Supports provided include assisting individuals and family caregivers: To develop a network for information and mutual support from others who receive services or family caregivers of individuals with disabilities; To identify and use supports available from community service organizations, such as churches, schools, colleges, libraries, neighborhood associations, clubs, recreational entities, businesses and community organizations focused on exchange of services (e.g. time banks); and To provide mutual support to one another (through service/support exchange), and contributions offered to others in the community. May not duplicate, but must work in concerted effort with, targeted case management services. Specific goals of the service will be determined based upon a person/family-centered plan. Community support and navigation services do not pay for the following costs: Membership fees or dues; Equipment related to activities; or The cost of any activities. 				
Specify applicable (if any) limits on the amount, frequ	ency, or duration of this service:			
Service Delivery Method (check each that applies): □ Participant-directed	d as specified in Appendix E X Provider managed			
Specify whether the service may be provided by (check each that applies): Legally Relative Derson Legal Guardian				
	Specifications			
Provider	X Agency. List the types of agencies:			
(check one or	DDA Approved Parent Support Agency			
both):				
Provider Qualifications				

State:	
Effective Date	

Provider Type:	License (specify)	Certificate (specify)		Other Standard (specify)	
DDA Approved Parent Support Agency		with: 1. Experience with asset a based individual and far planning across the life. Charting the Life Courand Person-Centered P. 2. Demonstrated experient similar services. The following minimum starequired one-to-one interaction children: 1. Be at least 18 years. 2. Pass a criminal back investigation and Conversed Services Backgrout. 3. Possess a valid drive the operation of a venecessary to provide the Automobile in automobiles that an automobiles that an armonic planning across the planning across the life of the planning across the planning across the life of the planning across the planning across the planning across the life of the planning across the planning a		wing minimum staff standards are one-to-one interactions with se at least 18 years old; ass a criminal background envestigation and Child Protective ervices Background Clearance; cossess a valid driver's license, if the operation of a vehicle is ecessary to provide services; and lave automobile insurance for all utomobiles that are owned, eased, and/or hired and used in the	
Verification of Providence	ler Qualifications				
Provider Type:	Entity Responsible for Verification: Frequency of Verification				
		proval of Parent Support Agencies staff standards		DDA: Annually Provider: Prior to service delivery	

State:	
Effective Date	

Service Type: Other Service

Service (Name):

Alternative Service Title: ENVIRONMENTAL ASSESSMENT

Service Specification			
HCBS Taxonomy			
Category 1:	Sub-Category 1:		
14: Equipment, Technology, and Modifications	14020 home and/or vehicle accessibility adaptations		

Service Definition (Scope):

- A. An environmental assessment is an on-site assessment with the individual at their primary residence to determine if environmental modifications or assistive technology may be necessary in the individual's home.
- B. Environmental assessment includes:
 - 1. An evaluation of the individual:
 - 2. Environmental factors in the individual's home;
 - 3. The individual's ability to perform activities of daily living;
 - 4. The individual's strength, range of motion, and endurance;
 - 5. The individual's need for assistive technology and or modifications; and
 - 6. The individual's support network including family members' capacity to support independence.

SERVICE REQUIREMENTS:

- A. The assessment must be conducted by an Occupational Therapist licensed in the State of Maryland.
- B. The Occupational Therapist must complete an Environmental Assessment Service Report to document findings and recommendations based on an onsite environmental assessment of a home or residence (where the individual lives or will live) and interviews with the individual and their support network (e.g. family, direct support staff, delegating nurse/nurse monitor, etc.).

The report shall:

- 1. Detail the environmental assessment process, findings, and specify recommendations for the home modification and assistive technology that are recommended for the individual;
- 2. Be typed; and
- 3. Be completed with 10 business days of the completed assessment and forwarded to the individual and their coordinator of community service in a reader friendly format.
- C. An environmental assessment may not be provided before the effective date of the individual's eligibility for waiver services unless authorized by the DDA for an individual that is transitioning from an institution.
- D. Prior to accessing DDA funding for this service, all other available and appropriate funding sources, including but not limited to those offered by Maryland Medicaid State Plan, Division of Rehabilitation Services ("DORS"), State Department of Education, and Department of Human Resources, must be explored and exhausted. These efforts must be documented in the individual's file. The DDA is the payer of last resort.
- E. To the extent that any listed services are covered under the Medicaid State Plan, the services under the waiver would be limited to additional services not otherwise covered under the Medicaid State Plan, but consistent with waiver objectives of avoiding institutionalization.

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Specify applicable (if any) limits on the amount, frequency, or duration of this service:										
Environment assessment is limited to one (1) assessment annually and is capped at current fiscal year established rate unless otherwise approved by the DDA										
Service Delivery Method (check each that applies): X Participant-directed as specified in Appendix E X Provider managed						Provider managed				
Specify whether the be provided by (checapplies):				Legally Responsible Person	Responsible				Legal	Guardian
Provider	X	In	dividua	Provider S 1. List types:	Specifi	X Agency. List the types of agencies:				es of agencies:
Category(s) (check one or both):			or Vendervices	or– For Self-			Certified C em Provider	_	zed Hea	lth Care Delivery
Provider Qualificat	tions									
Provider Type:	Licer	nse (sp	pecify)	Certificat	e (spe	cify)	(Other S	Standard	d (specify)
Individual or Vendor– For Self- Directed Services				a. Employ Maryl Therap Occup b. Contra Rehab approv	ed: by a sta and Bo by Prac bational act with ilitatio wed ver duals in co-emponal sta	ff licen pard of otice as I Theran n a Divi n Servi ndor n self-d ployer,	irecting services, may require equirements based			
DDA Certified Organized Health Care Delivery System Provider				DDA certified Organized Health Care Delivery Providers as per COMAR 10.22.20 that may: 1. Employ or contract staff licensed by th Maryland Boa of Occupation Therapy Pract as a licensed Occupational Therapist in		0 ne ard nal				

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Effective Date	

		Maryland or 2. Contract with a Division of Rehabilitation Services (DORS) approved vendor		
Verification of Provide	r Qualifications			
Provider Type:	Entity R	esponsible for Verificatio	n:	Frequency of Verification
Individual or Vendor– For Self-Directed Services	1. Agency with Choice FMS			Agency with Choice FMS - prior to initial services
DDA Certified Organized Health Care Delivery System Provider	 DDA for verification of the OHCDS certification OHCDS provider will verify Occupational Therapist (OT) license and DORS approved vendor 			OHCDS certification annually OT license and DORS approved vendor prior to service delivery

Service Type: Other Service Service (Name):

Alternative Service Title: ENVIRONMENTAL MODIFICATIONS

Service Sp	Service Specification					
HCBS Taxonomy						
Category 1: Sub-Category 1:						
14: Equipment, Technology, and Modifications	14: Equipment, Technology, and Modifications					
Service Definition (Scope):						
 A. Environmental modifications are physical modifications to the individual's home based on an assessment designed to support the individual's efforts to function with greater independence or to create a safer, healthier environment. B. Environmental Modifications include but are not limited to: 						
 Installation of grab bars; Construction of access ramps and railings; Installation of detectable warnings on walking surfaces; Alerting devices for individual who has a hearing or sight impairment; Adaptations to the electrical, telephone, and lighting systems; Generator to support medical and health devices that require electricity; Widening of doorways and halls; 						

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8. Door openers;

- 9. Installation of lifts and stair glides, such as overhead lift systems and vertical lifts;
- 10. Bathroom modifications for accessibility and independence with self-care;
- 11. Kitchens modifications for accessibility and independence;
- 12. Alarms or locks on windows, doors, and fences; protective padding on walls, floors, or pipes; Plexiglas, safety glass, a protected glass coating on windows; outside gates and fences; brackets for appliances; raised/lowered electrical switches and sockets; and safety screen doors which are necessary for the health, welfare, and safety of the individual;
- 13. Training on use of modification; and
- 14. Service and maintenance of the modification.
- C. Not covered under this service are improvements to the home, such as carpeting, roof repair, decks, and central air conditioning, which:
 - (1) Are of general utility;
 - (2) Are not of direct medical or remedial benefit to the individual; or
 - (3) Add to the home's total square footage, unless the construction is necessary, reasonable, and directly related to accessibility needs of the individual.

SERVICE REQUIREMENTS:

- A. An environmental assessment must be completed by as per the environmental assessment waiver services requirements.
- B. All modifications \$2,000 or more must be pre-authorized by the DDA.
- C. If the modification is estimated to cost over \$2,000 over a 12-month period, at least three bids are required (unless otherwise approved by DDA).
- D. All modifications shall be pre-approved by the property manager or owner of the home, if not the individual, who agrees that the individual will be allowed to remain in the residence at least one year.
- E. When services are furnished to individuals returning to the community from a Medicaid institutional setting through entrance to the waiver, the costs of such services are considered to be incurred and billable when the individual leaves the institutional setting and enters the waiver. The individual must be reasonably expected to be eligible for and to enroll in the waiver. If for any unseen reason, the individual does not enroll in the waiver (e.g., due to death or a significant change in condition); services may be billed to Medicaid as an administrative cost.
- F. Environmental modifications services provided by a family member or relative are not covered.
- G. Excluded are those adaptations or improvements to the home that are of general utility, and are not of direct medical or remedial benefit to the participant. Adaptations that add to the total square footage of the home are excluded from this benefit except when necessary to complete an adaptation (e.g., in order to improve entrance/egress to a residence or to configure a bathroom to accommodate a wheelchair).
- H. Not covered under this service is the purchase of a generator for general household appliances, washer/dryer, security systems, etc.
- I. Prior to accessing DDA funding for this service, all other available and appropriate funding sources, including but not limited to those offered by Maryland Medicaid State Plan, Division of Rehabilitation Services ("DORS"), State Department of Education, and Department of Human Resources, must be explored and exhausted. These efforts must be documented in the individual's file. The DDA is the payer of last resort
- J. To the extent that any listed services are covered under the Medicaid State Plan, the services under the waiver would be limited to additional services not otherwise covered under the Medicaid State Plan, but consistent with waiver objectives of avoiding institutionalization.

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Specify applicable (if any) limits on the amount, frequency, or duration of this service:											
Cost of services must be customary, reasonable, and may not exceed a total of \$15,000 every five years, unless otherwise authorized by DDA.											
Service Delivery Method (check each that applies): A						Provider managed					
Specify whether the be provided by (checapplies):				Legally Responsi Person			Relative			Legal	Guardian
	<u> </u>			Provid	ler Specif	ications	S				
Provider	X	Inc	dividua	l. List type	es:	X	A	gency.	. List	the type	es of agencies:
Category(s) (check one or both):	Indivi	dual –	- for sel	f-directed	services		A Certi em Pro			zed Hea	lth Care Delivery
Provider Qualificat	tions										
Provider Type:	Licen	ise (<i>sp</i>	pecify)	Certif	ficate (spe	cify)					d (specify)
Individual – for self-directed services							1. I 1 2. I 3 4 4 5 5 5 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6	ired: Must be Division (DOR) Individuals the addition the such a late of the period of the control of the cont	pe lice on of lest appear on of lest appear on a strict prefers: e in go epartmaxation e bond btain a crmits; btain for a crmits; btain for a crmit appear on on the lest appear on the	nsed ho Rehabilition of very very services and standard of Analysis of Analysi	me contractors or itation Services endors. irecting services, may require requirements based and level of needs ding with the Assessment and legally required; red State and local uired inspections; k in accordance e and local building work passes the ions including as cordance with local building second and according to a condicating an late and completion as reports as

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		indicated in the written schedule.
DDA Certified Organized Health Care Delivery System Provider	Agency must be a DDA certified Organized Health Care Delivery System Providers per COMAR 10.22.20.	OHCDS must ensure the individual or entity performing the service meets the qualifications noted below and have a copy of the same available upon request: 1. Be licensed home contractors or Division of Rehabilitation Services (DORS) approved vendors; 2. All staff, contractors and subcontractors meet required qualifications including verify the licenses and credentials of all individuals whom the contractor employs or with whom the provider has a contract with and have a copy of same available for inspection; 3. Be in accordance with Department of Labor and Licensing requirements, a Home Improvement License may be required to complete some projects where an existing home structure is modified (such as a stair glide); and 4. All home contractors and subcontractors of services shall: a. Be properly licensed or certified by the State; b. Be in good standing with the Department of Assessment and Taxation to provide the service; c. Be bonded as is legally required; d. Obtain all required State and local permits; e. Obtain final required inspections; f. Perform all work in accordance with ADA, State and local building codes; g. Ensure that the work passes the required inspections including as performed in accordance with ADA, State and local building codes; and h. Provide services according to a written schedule indicating an estimated start date and completion date and progress reports as indicated in the written schedule.

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Verification of Provider Qualifications							
Provider Type:	Entity Responsible for Verification:	Frequency of Verification					
Individual – for self-directed services	Agency with Choice FMS providers for verification of participant specific qualifications	Agency with Choice FMS - prior to service delivery and annually					
DDA Certified Organized Health Care Delivery System Provider	 DDA for verification of the OHCDS certification Organized Health Care Delivery System provider for verification of the contractors and subcontractors to meet required qualifications 	 OHCDS annually Contractors and subcontractors prior to service delivery 					

Service Type: Other

Service (Name): FAMILY AND PEER MENTORING SUPPORTS

Service Specification				
HCBS Taxonomy				
Category 1:	Sub-Category 1:			
9: Caregiver Support	09020 caregiver counseling and/or training			
Category 2:	Sub-Category 2:			
13: Participant Training	13010 participant training			
Service Definition (Scope):				

- A. Family and Peer Mentoring Supports provide mentors who have shared experiences as the individual and/or family and who provide support and guidance to individual and family members of a waiver participant. Family and Peer mentors explain community services and programs and suggest strategies to the waiver participant and family to achieve the waiver participant's goals. It fosters connections and relationships which builds individual and family resilience.
- B. These services provide information, resources, guidance, and support from an experienced peer mentor, parent or other family member to a peer, another parent or family caregiver who is the primary unpaid support to individual recipient.
- C. Family and Peer Mentoring Supports services encourage individuals and family members to share their successful strategies and experiences in navigating a broad range of community resources beyond those offered through the waiver with other waiver participants and their families.

Service Requirements:

- A. Family and Peer Mentoring Supports provide support to the individual and their family in locating and accessing other community services and programs that may assist the individual to engage in community
- B. Family and Peer Mentoring Supports include supports to siblings from others with shared experiences.
- C. Family and Peer Mentoring Supports include facilitation of parent or family member "matches" and followup support to assure the matched relationship meets peer expectations.
- D. Family and Peer Mentoring Supports do not provide targeted case management services to a waiver

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- participant; peer mentoring does not include determination of level of care, functional or financial eligibility for services or person-centered service planning.
- E. Support needs for peer mentoring are identified in the individual's person-centered plan.
- F. The mentor can be an individual with developmental disabilities or the member of a family that includes an individual with developmental disabilities.
- G. Mentors cannot mentor their own family members.
- J. Prior to accessing DDA funding for this service, all other available and appropriate funding sources, including but not limited to those offered by Maryland Medicaid State Plan. Division of Rehabilitation

Services ("DORS"), State Department of Education, and Department of Human Resources, must be explored and exhausted. These efforts must be documented in the individual's file. The DDA is the payer of last resort.											
Specify applicable (i	if any) li	imits	on the an	nount, freque	ency, o	r durat	ion of this	service	e:		
Service Delivery M (check each that app		X	Particip	ant-directed	as spe	cified	in Append	ix E	X		Provider managed
Specify whether the be provided by (checapplies):	ne service may heck each that Legally Responsible Person				Relative Legal Guardian				Guardian		
Provider	X	In	dividual	Provider S	респи	X		v Liet	the t	une	s of agencies:
Category(s) (check one or both):	Indivi	dual f		31			Approved	-		_	er Mentoring
<i>bom</i> ;											
Provider Qualificat	tions										
Provider Type:	Licen	ise (sp	ecify)	Certificate	e (spec	eify)	Other Standard (specify)				
Individual for People/Family Self-Directing Services							required children: 1. F 2. F ii S 3. F t 4. F	one-to- Be at leaders as a convestige Services Possess he open necessariation and the services are automobile at least a service automobile at least and the services are automobile at least and the services are automobile at least and the services are also and the services are also and the services are also as a service and a services are also as a service and a service are also as a service and a service	ast 18 rimin ration s Bac a val ration ry to jutomo biles tand/o	nten 3 ye al t and kgr id c of pro bile that	staff standards are ractions with ars old; background d Child Protective ound Clearance; driver's license, if a vehicle is vide services; and e insurance for all are owned, red and used in the
DDA Approved Family and Peer Mentoring Provider							advocacy	g agendated extend particular and pa	cy wi kperie arent	th 5 ence org	

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			may be waived by the DDA with sufficient tangible demonstration of skillset. The following minimum staff standards are required one-to-one interactions with children: 1. Be at least 18 years old; 2. Pass a criminal background investigation and Child Protective Services Background Clearance; 3. Possess a valid driver's license, if the operation of a vehicle is necessary to provide services; and 4. Have automobile insurance for all automobiles that are owned, leased, and/or hired and used in the			
			•	rovision of care.		
Verification of Provide	r Qualifications					
Provider Type:	Entity Ro	esponsible for Verificatio	n:	Frequency of Verification		
Individual for People/Family Self- Directing Services	Agency with Choice FMS					
DDA Approved Family and Peer Mentoring Provider	 DDA for appending Mentoring Provider for 	DDA: Annually Provider: Prior to service delivery				

Service Type: Other Service (Name): **FAMILY CAREGIVER TRAINING AND EMPOWERMENT SERVICES**

Category 1: 9: Caregiver Support O9020 caregiver counseling and/or training Service Definition (Scope): A. Family Caregiver Training and Empowerment services provide education and support to the family caregiver of an individual that preserves the family unit and increases confidence, stamina and empowerment to support the individual. Education and training activities are based on the family/caregiver's unique needs and are specifically identified in the person-centered plan. B. This service includes educational materials, training programs, workshops and conferences, and	Service Sp	pecification				
9: Caregiver Support O9020 caregiver counseling and/or training Service Definition (Scope): A. Family Caregiver Training and Empowerment services provide education and support to the family caregiver of an individual that preserves the family unit and increases confidence, stamina and empowerment to support the individual. Education and training activities are based on the family/caregiver's unique needs and are specifically identified in the person-centered plan.	HCBS Taxonomy					
Service Definition (Scope): A. Family Caregiver Training and Empowerment services provide education and support to the family caregiver of an individual that preserves the family unit and increases confidence, stamina and empowerment to support the individual. Education and training activities are based on the family/caregiver's unique needs and are specifically identified in the person-centered plan.	Category 1:	Sub-Category 1:				
A. Family Caregiver Training and Empowerment services provide education and support to the family caregiver of an individual that preserves the family unit and increases confidence, stamina and empowerment to support the individual. Education and training activities are based on the family/caregiver's unique needs and are specifically identified in the person-centered plan.	9: Caregiver Support	09020 caregiver counseling and/or training				
A. Family Caregiver Training and Empowerment services provide education and support to the family caregiver of an individual that preserves the family unit and increases confidence, stamina and empowerment to support the individual. Education and training activities are based on the family/caregiver's unique needs and are specifically identified in the person-centered plan.						
caregiver of an individual that preserves the family unit and increases confidence, stamina and empowerment to support the individual. Education and training activities are based on the family/caregiver's unique needs and are specifically identified in the person-centered plan.	Service Definition (Scope):					
transportation to and from training that help the family caregiver to: 1. Understand the disability of the person supported;	caregiver of an individual that preserves the family to empowerment to support the individual. Education a family/caregiver's unique needs and are specifically B. This service includes educational materials, training transportation to and from training that help the fam	unit and increases confidence, stamina and and training activities are based on the identified in the person-centered plan. programs, workshops and conferences, and illy caregiver to:				

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- 2. Achieve greater competence and confidence in providing supports;
- 3. Develop and access community and other resources and supports;
- 4. Develop or enhance key parenting strategies;
- 5. Develop advocacy skills;
- 6. Develop vocational skills when loss of job; and
- 7. Support the person in developing self-advocacy skills.

Service Requirements:

- A. Family Caregiver Training and Empowerment is offered only for a family caregiver who is providing unpaid support, training, companionship, or supervision for a person participating in the waiver who is living in the family home.
- B. Prior to accessing DDA funding for this service, all other available and appropriate funding sources, including but not limited to those offered by Maryland Medicaid State Plan, Division of Rehabilitation Services ("DORS"), State Department of Education, and Department of Human Resources, must be explored and exhausted. These efforts must be documented in the individual's file. The DDA is the payer of last resort.
- To the extent that any listed services are covered under the State plan, the services under the waiver would

be limited to additional services not otherwise covered under the State plan, but consistent with waiver objectives of avoiding institutionalization.											
Specify applicable (i	if any) l	imits (on the a	amount, freque	ncy,	or durat	ion of this s	service	e:		
Service Delivery Method (check each that applies): Participant-directed as specified in Appendix E X Provider managed											
	provided by (check each that olies): Legally Responsible Person					Relative Legal Guardian					
	Provider Specifications										
Provider	☐ Individual. List types:					X	Agency. List the types of agencies:			es of agencies:	
Category(s) (check one or							DDA Approved Parent Support Agency				
both):											
Provider Qualificat	tions			1							
Provider Type:	Licen	ise (sp	ecify)	Certificate	e (spe	ocify) Other Standard (specify)					
DDA Approved Parent Support Agency						nstrat		Support Agency erience delivering			
Verification of Prov	vider Q	ualifi	cations	<u> </u>							
Provider Type: Entity Responsible for Verification: Frequency of Verification											

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DDA Approved Parent Support Agency	DDA for approval of Parent Support Agencies	DDA: Annually

Service Type: Other Service

Alternative Service Title: INDIVIDUAL AND FAMILY DIRECTED GOODS AND SERVICES

Service Specification					
HCBS Taxonomy					
Category 1:	Sub-Category 1:				
17: Other Services 17010 goods and services					
Service Definition (Scope):					

- A. Individual and Family Directed Goods and Services are services, equipment, or supplies for self-directing individuals that:
 - 1. Relate to a need or goal identified in the person-centered plan;
 - 2. Maintain or increase independence;
 - 3. Promote opportunities for community living and inclusion; and
 - 4. Not available under a waiver service or State Plan services.
- B. Individual and Family Directed Goods and Services decrease the need for Medicaid services, increase community integration, increase the participant's safety in the home, or support the family in the continued provision of care to the individual.
- C. The goods and services may include, but are not limited to: fitness memberships; fitness items that can be purchased at most retail stores; toothbrushes or electric toothbrushes; weight loss program services other than food; dental services recommended by a licensed dentist and not covered by health insurance; nutritional supplements recommended by a professional licensed in the relevant field; and fees for activities that promote community integration.
- D. Experimental or prohibited goods and treatments are excluded.
- E. Individual and Family Directed Goods and Services do not include services, goods, or items:
 - 1. Provided to or benefiting persons other than the member;
 - 2. Otherwise covered by the waiver or the Medicaid State Plan Services;
 - 3. Additional units or costs beyond the maximum allowable for any waiver service or Medicaid State Plan, with the exception of a second wheelchair;
 - 4. Co-payment for medical services, over-the-counter medications, or homeopathic services;
 - 5. Items used solely for entertainment or recreational purposes, such as televisions, video recorders, game stations, DVD player, and monthly cable fees;
 - 6. Monthly telephone fees;
 - 7. Room & board, including deposits, rent, and mortgage expenses and payments;
 - 8. Food;
 - 9. Utility charges;
 - 10. Fees associated with telecommunications;
 - 11. Tobacco products, alcohol, or illegal drugs;
 - 12. Vacation expenses;
 - 13. Insurance; vehicle maintenance or any other transportation-related expenses;
 - 14. Tickets and related cost to attend recreational events;
 - 15. Personal trainers; spa treatments;

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- 16. Goods or services with costs that significantly exceed community norms for the same or similar good or service:
- 17. Tuition; educational services otherwise available through a program funded under the Individuals with Disabilities Education Act (IDEA), including private tuition, Applied Behavior Analysis (ABA) in schools, school supplies, tutors, and home schooling activities and supplies;
- 18. Incentive payments and subsidies;
- 19. Subscriptions;
- 20. Training provided to paid caregivers;
- 21. Services in hospitals;
- 22. Costs of travel, meals, and overnight lodging for families and natural support network members to attend a training event or conference; or
- 23. Service animals and associated costs.

SERVICE REQUIREMENTS:

- A. Individual or the designated family member self-directing services on behalf of the participant make decisions on goods and services based on an identified need in the person-centered plan.
- B. Individual and Family Directed Goods and Services must meet the following requirements:
 - 1. The item or service would decrease the need for other Medicaid services; AND/OR
 - 2. Promote inclusion in the community; AND/OR
 - 3. Increase the participant's safety in the home environment; AND
 - 4. The participant does not have the funds to purchase the item or service or the item or service is not available through another source.
- C. Individual and Family Directed Goods and Services are purchased from the participant-directed budget and must be documented in the person-centered plan.
- D. Individual and Family Directed Goods and Services must be clearly noted and linked to an assessed participant need established in the person-centered plan.
- E. The goods and services must fit within the participant's budget without compromising the participant's health and safety.
- F. The goods and services must provide or direct an exclusive benefit to the participant.
- G. The goods and services provided are cost-effective (i.e., the service is available from any source, is least costly to the State, and reasonably meets the identified need) alternatives to standard waiver or State Plan services.
- H. The goods and services may not circumvent other restrictions on the claiming of FFP for waiver services, including the prohibition of claiming for the costs of room and board;
- I. Reimbursement shall be reasonable, customary, and necessary, as determined for the participant's needs and approved by DDA or its designee.
- J. Prior to accessing DDA funding for this service, all other available and appropriate funding sources, including but not limited to those offered by Maryland Medicaid State Plan, Division of Rehabilitation Services ("DORS"), State Department of Education, and Department of Human Resources, must be explored and exhausted. These efforts must be documented in the individual's file. The DDA is the payer of last resort.
- K. To the extent that any listed services are covered under the State plan, the services under the waiver would be limited to additional services not otherwise covered under the State plan, but consistent with waiver objectives of avoiding institutionalization.

Specify applicable (if any) limits on the amount, frequency, or duration of this service:

Individual Directed Goods and Services are limited to \$5,000 per year from the total self-directed budget.

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Service Delivery M (check each that app		X		Participant-directed as specified in Appendix					ĸЕ		Provider managed
Specify whether the service may be provided by (check each that applies):			•		Legally Responsible Person			Relative		Legal	Guardian
					Provider S	pecifi	cations				
Provider	X		Indi	vidua	ıl. List types:			Agency	. List	the typ	es of agencies:
Category(s) (check one or both):	Enti serv	•	for p	eople	self-directing						
<i>boin)</i> •											
Provider Qualifications											
Provider Type:	Lic	License (specify) Certificate (spe				e (spe	cify)	(fy) Other Standard (specify)			
Entity – for people self-directing services											
Verification of Provider Qualifications											
Provider Type:	Provider Type: Entity Responsible for Verification: Frequency of Verification						y of Verification				
Entity – for people self-directing service								Prior	to purc	hase	

Service Type: Other Service (Name): **PARTICIPANT EDUCATION, TRAINING AND ADVOCACY SUPPORTS**

Service Sp	Service Specification							
HCBS Taxonomy								
Category 1: Sub-Category 1:								
13: Participant Training 13010 participant training								
Service Definition (Scope):								
Service Definition (Scope): A. Participant Education, Training and Advocacy Supports provides training programs, workshops and conferences that help the individual develop self-advocacy skills, exercise civil rights, and acquire skills needed to exercise control and responsibility over other support services. B. Covered expenses include, but are not limited to: 1. Enrollment fees, 2. Books and other educational materials, and 3. Transportation related to participation in training courses, conferences and other similar events.								

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Service Requirements:

- A. Participant Education, Training and Advocacy Supports may include education and training for individuals directly related to building or acquiring such skills.
- B. Support needs for education and training are identified in the individual's person-centered plan.
- C. Prior to accessing DDA funding for this service, all other available and appropriate funding sources, including but not limited to those offered by Maryland Medicaid State Plan, Division of Rehabilitation Services ("DORS"), State Department of Education, and Department of Human Resources, must be explored and exhausted. These efforts must be documented in the individual's file. The DDA is the payer of last resort.

of last resort. D. To the extent that any listed services are covered under the State plan, the services under the waiver would be limited to additional services not otherwise covered under the State plan, but consistent with waiver objectives of avoiding institutionalization.										
Specify applicable (if any) l	imits (on the an	nount, frequency,	or dura	tion of this	service	e:		
Service Delivery M (check each that app		X	Particip	oant-directed as sp	ecified	in Append	ix E	X	Provider managed	
Specify whether the be provided by (checapplies):			I	Legally Responsible Person	Relati			Legal	Guardian	
D '1	7.7	т	1' ' 1 1	Provider Specif			т.,	.1 .	c ·	
Provider Category(s)	X			List types:	X	Agency. List the types of agencies:				
(check one or	Servic		or People	e Self-Directing		DA Approved Participant Education, Training d Advocacy Supports Agency				
both):						, M				
Provider Qualifica	tions									
Provider Type:	Licen	ise (sp	ecify)	Certificate (spe	ecify)		Other	Standar	d (specify)	
Individual for People Self- Directing Services						required children: 1. H 2. H 2. H 3. H 4. H a	for one Be at lea Pass a c nvestig Services Possess he oper necessan Have au automole eased, a	ast 18 yeriminal ation and a Backgra valid ration of the property to property to mobile that the state of the	a staff standards are interactions with ears old; background d Child Protective round Clearance; driver's license, if a vehicle is ovide services; and the insurance for all that are owned, ired and used in the	
DDA Approved Participant Education						Training	and Ad	lvocacy	oant Education, Supports agency rience with	

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Training and Advocacy Supports Agency			The followare required for children: 1. B 2. P in S 3. P th n 4. H au le	wing minimum staff standards are for one-to-one interactions with the at least 18 years old; the ass a criminal background envestigation and Child Protective dervices Background Clearance; the operation of a vehicle is ecessary to provide services; and have automobile insurance for all utomobiles that are owned, eased, and/or hired and used in the rovision of care.		
Verification of Provider Qualifications						
Provider Type:	Entity R	esponsible for Verification:		Frequency of Verification		
Individual for People Self-Directing Services	-			Agency with Choice FMS - prior to service delivery		
DDA Approved Participant Education, Training and Advocacy Supports	 DDA for approval of Family and Peer Mentoring Provider for staff standards 			DDA: Annually Provider: Prior to service delivery		

Service Type: Other Service

Alternative Service Title: TRANSPORTATION

Service Specification				
HCBS Taxonomy				
Category 1:	Sub-Category 1:			
15: Non-Medical Transportation	15010 non-medical transportation			
Service Definition (Scope):				

- A. Transportation services are designed specifically to improve the person's and the family caregiver's ability to access community activities within their own community in response to needs identified through the individual's person-centered plan.
- B. Transportation services can include, but are not limited to:
 - 1. Orientation services in using other senses or supports for safe movement from one place to another;
 - 2. Accessing Mobility services such as transportation coordination and accessing resources;
 - 3. Travel training such as supporting the individual and family in learning how to access and use informal, generic, and public transportation for independence and community integration;
 - 4. Transportation services provided by different modalities, including: public and community

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transportation, taxi services, transportation specific prepaid transportation cards, mileage reimbursement, volunteer transportation, and non-traditional transportation providers; and

5. Purchase of prepaid transportation vouchers and cards, such as the Charm Card and Taxi Cards.

SERVICE REOUIREMENTS:

- A. Services are available to the individual living in their own home or in the individual's family home.
- B. For individuals self-directing their services, the transportation budget is based on their need while considering their preferences and funds availability from their authorized person-centered plan and budget.
- C. The Program will not make payment to spouses or legally responsible individuals for furnishing transportation services.
- D. A relative or legal guardian (who is not a spouse or legally responsible person) of an individual recipient participating in Self-Directed Services may be paid to provide this service, however, the DDA must preapprove such payment in accordance with the applicable requirements set forth in Appendix C-2.
- E. Payment rates for services must be customary and reasonable as established or authorized by the DDA.
- F. Transportation services shall be provided by the most cost-efficient mode available and shall be wheelchair accessible when needed.
- G. Transportation services will not be covered when transportation is part of another waiver service including but not limited to Personal Supports services.
- H. Prior to accessing DDA funding for this service, all other available and appropriate funding sources, including but not limited to those offered by Maryland Medicaid State Plan, Division of Rehabilitation Services ("DORS"), State Department of Education, and Department of Human Resources, must be explored and exhausted. These efforts must be documented in the individual's file. The DDA is the payer of last resort.
- I. To the extent that any listed services are covered under the Medicaid State Plan, the services under the waiver would be limited to additional services not otherwise covered under the Medicaid State Plan, but consistent with waiver objectives of avoiding institutionalization.

Specify applicable (if any) limits on the amount, frequency, or duration of this service:										
Service Delivery Method (check each that applies):		The state of the s			Provider managed					
Specify whether the service may be provided by (check each that applies):			Legally Responsible Person	X	Relati	Relative		Legal (Legal Guardian	
Provider Specifications										
Provider Category(s) (check one or both):	X	x Individual. List types:			X	Agency. List the types of agencies:				
	Individual – for self-directed services					DDA Certified Organized Health Care Delivery System Provider				
00111)•										
Provider Qualifications										
Provider Type:	Licen	ise (sp	(specify) Certificate (specify)		ify)	(fy) Other Sta			(specify)	
Individual – for self-directed services	For inc provid transpe	ing di	direct standards are require			All provider qualifications would be reviewed and approved by the individual their designee.				

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DDA Certified	Staff must have valid Class C Driver's License and car insurance	Mobility and Travel Training Specialists — must attend and have a current certification as a travel trainer from one of the following entities: 1. Easter Seals Project Action (ESPA) 2. American Public Transit Association 3. Community Transportation Association of America 4. National Transit Institute (NTI) 5. American Council for the Blind 6. National Federation of the Blind 7. Association of Travel Instruction 8. Other recognized entities based on approval from the DDA B. Current first aid and CPR training and certification; and C. Passing a criminal background investigation and Child Protective Services Background Clearance (required if supporting a child). DDA certified Organized Health Care Delivery	Individuals in self-directing, as the co- employer, may require additional provider requirements based on their preferences and level of needs such as: 1. Training by individual/family on individual-specific information (including preferences, positive behavior supports, when needed, and disability-specific information); and 2. Signing a self-directed provider agreement verifying qualifications and communicating expectations.
Organized Health Care Delivery System Provider		Health Care Delivery System provider as per COMAR 10.22.02 and 10.22.20	and credentials of individuals providing services with whom they contract or employs and have a copy of the same available upon request. OHCDS must ensure the individual or

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Verification of Providence of	ler Qualification		entity performing the service meets the qualifications noted below as applicable to the service being provided: 1. For individuals providing direct transportation, the following minimum standards are required: a. Be at least 18 years old; b. Current first aid and CPR certification; c. Pass a criminal background investigation and Child Protective Services Background Clearance (required if supporting a child); d. Possess a valid driver's license for vehicle necessary to provide services; and e. Have automobile insurance for all automobiles that are owned, leased, and/or hired and used in the provision of care. 2. Orientation, Mobility and Travel Training Specialists – must attend and have a current certification as a travel trainer from one of the following entities: a. Easter Seals Project Action (ESPA) b. American Public Transit Association c. Community Transportation Association of America d. National Transit Institute (NTI) e. American Council for the Blind f. National Federation of the Blind g. Association of Travel Instruction h. Other recognized entities based on approval from the DDA
Provider Type:	-	Responsible for Verification	: Frequency of Verification
Individual – for self-directed services	 Agency with Choice FMS providers for verification of provider qualifications Coordinator of Community Services for use of a relative and legal guardian as a service provider Agency with Choice FMS providers – prior to deliver of services Coordinator of Community Services prior to service 		1. Agency with Choice FMS providers – prior to delivery of services 2. Coordinator of Community

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		team meetings
DDA Certified Organized Health Care Delivery System Provider	 DDA for verification of the Organized Health Care Delivery System certification Organized Health Care Delivery System provider for verification of staff qualifications Coordinator of Community Services for use of a relative and legal guardian as a service provider 	 DDA - Annual for certification OHCDS - prior to service delivery Coordinator of Community Services prior to service initiation and during annual team meetings

Service Type: Other Service

Service (Name):

Alternative Service Title: **VEHICLE MODIFICATIONS**

Service Specification			
HCBS Taxonomy			
Category 1:	Sub-Category 1:		
14: Equipment, Technology, and Modifications 14020 home and/or vehicle accessibility adaptations			
Service Definition (Scope):			

- A. Vehicle modifications are adaptations or alterations to a vehicle that is the individual's or individual's family's primary means of transportation. Vehicle modifications are designed to accommodate the needs of the individual and enable the individual to integrate more fully into the community and to ensure the health, welfare and safety and integration by removing barriers to transportation.
- B. Vehicle modifications may include, but are not limited to:
 - 1. Assessment services to (a) help determine specific needs of the individual as a driver or passenger, (b) review modification options, and (c) develop a prescription for required modifications of a vehicle;
 - 2. Assistance with modifications to be purchased and installed in a vehicle owned by or a new vehicle purchased by the individual, or legally responsible parent of a minor or other caretaker as approved by DDA;
 - 3. Non-warranty vehicle modification repairs; and
 - 4. Training on use of the modification.
- C. Vehicle modifications do not include the purchase of new or used vehicles, general vehicle maintenance or repair, State inspections, insurance, gasoline, fines, tickets, or the purchase of warranties.

SERVICE REQUIREMENTS:

- A. All vehicle modifications purchases must be pre-approved in writing by the DDA.
- B. A vehicle modification assessment and/or a driving assessment will be required when not conducted within the last year by the Division of Rehabilitation Services (DORS).
- C. A prescription for vehicle modifications must be completed by a driver rehabilitation specialist or certified driver rehabilitation specialist. The prescription for vehicle modifications applies only to the year/make/model of the vehicle specified on the Vehicle Equipment and Adaptation Prescription Agreement (VEAPA).
- D. The vehicle owner is responsible for:
 - 1. The maintenance and upkeep of the vehicle; and
 - 2. Purchasing insurance on vehicle modifications. The program will not correct or replace vehicle modifications provided under the program that have been damaged or destroyed in an accident.
- E. Vehicle modifications are only authorized to vehicles meeting safety standards once modified.

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The Program cannot provide assistance with modifications on vehicles not registered under the individual or legally responsible parent of a minor or other primary caretaker. This includes leased vehicles. G. Vehicle modifications may not be provided in day, employment, and residential provider owned vehicles. H. Prior to accessing DDA funding for this service, all other available and appropriate funding sources, including but not limited to those offered by Maryland Medicaid State Plan, Division of Rehabilitation Services ("DORS"), State Department of Education, and Department of Human Resources, must be explored and exhausted. These efforts must be documented in the individual's file. The DDA is the payer of last resort. To the extent that any listed services are covered under the State plan, the services under the waiver would be limited to additional services not otherwise covered under the State plan, but consistent with waiver objectives of avoiding institutionalization. Specify applicable (if any) limits on the amount, frequency, or duration of this service: Vehicle modifications payment rates for services must be customary, reasonable according to current market values, and may not exceed a total of \$15,000 over a five year period, unless otherwise authorized by DDA. **Service Delivery Method** X Participant-directed as specified in Appendix E X Provider (check each that applies): managed Legal Guardian Specify whether the service may Legally Relative be provided by (check each that Responsible applies): Person **Provider Specifications** Provider X Agency. List the types of agencies: Individual. List types: Category(s) DDA Certified Organized Health Care Delivery (check one or System Provider both): For participants self-directing services - Division of Rehabilitation Services (DORS) Vendor **Provider Qualifications** Provider Type: License (specify) Certificate (specify) Other Standard (specify) DDA certified OHCDS providers shall verify the licenses, **DDA** Certified credentials, and experience of all Organized Health Organized Health professionals with whom they contract or Care Delivery System Care Delivery Providers as per employs and have a copy of the same System Provider COMAR 10.22.20 available upon request. OHCDS must ensure the individual or entity performing the service meets the qualifications noted below: A. DORS approved vendor or DDA approved vendor; B. Vehicle Equipment and Adaptation Prescription Agreement (VEAPA)

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must be completed by a driver rehabilitation specialist or certified driver rehabilitation specialist; and

			special Driving VEAD modification with the consumer of the con	daptive driving assessment alist who wrote the Adapted ang Assessment report and the PA shall ensure the vehicle fication fits the consumer and the amer is able to safely drive the le with the new ations/equipment by conducting site assessment and provide a ment as to whether it meets the idual's needs.
For participants self-directing services - Division of Rehabilitation Services (DORS) Vendor			A. Entity Rehal Vehic B. The A specia Drivit VEA modifi consulvehic adapt an on	wing minimum standards are y designated by the Division of bilitation Services (DORS) as a cle Modification service vendor. Adapted Driving Assessment alist who wrote the Adapted ng Assessment report and the PA shall ensure the vehicle fication fits the consumer and the amer is able to safely drive the le with the new ations/equipment by conducting -site assessment and provide a nent to meet the individual's i.
Verification of Provider Qualifications				
Provider Type: DDA Certified Organized Health Care Delivery System Provider	DDA for ver certification OHCDS pro			Frequency of Verification 1. OHCDS certification – annually 2. OHCDS providers – prior to service delivery
For participants self- directing services - Division of Rehabilitation Services (DORS) Vendor	Agency with Che	oice FMS		Prior to service delivery

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b. Provision of Case Management Services to Waiver Participants. Indicate how case management is furnished to waiver participants (*select one*):

0	Not applicable – Case management is not furnished as a distinct activity to waiver participants.		
X	Applicable – Case management is furnished as a distinct activity to waiver participants. Check each that applies:		
		As a waiver service defined in Appendix C-3 (do not complete C-1-c)	
		As a Medicaid State plan service under §1915(i) of the Act (HCBS as a State Plan Option). <i>Complete item C-1-c</i> .	
	X	As a Medicaid State plan service under §1915(g)(1) of the Act (Targeted Case Management). <i>Complete item C-1-c</i> .	
		As an administrative activity. Complete item C-1-c.	

c. Delivery of Case Management Services. Specify the entity or entities that conduct case management functions on behalf of waiver participants:

Private community service providers and local Health Departments provide Coordination of Community Service (case management) on behalf of waiver participant as per COMAR.

Appendix C-2: General Service Specifications

- **a.** Criminal History and/or Background Investigations. Specify the State's policies concerning the conduct of criminal history and/or background investigations of individuals who provide waiver services-(select one):
 - Yes. Criminal history and/or background investigations are required. Specify: (a) the types of positions (e.g., personal assistants, attendants) for which such investigations must be conducted; (b) the scope of such investigations (e.g., state, national); and, (c) the process for ensuring that mandatory investigations have been conducted. State laws, regulations and policies referenced in this description are available to CMS upon request through the Medicaid or the operating agency (if applicable):
 - (a) Department regulations require waiver (traditional and/or self-direction model) providers to conduct criminal background checks for all employees and contractual employees. In addition, staff engaging in one-to-one interactions with children must have a Child Protective Services Background Clearance.
 - (b) The scope of the investigations are State of Maryland only, however individuals may request an FBI Criminal Background Check from the Fiscal Management Service for providers who are employed under the self-direction model. A licensee may not employ or contract with any person who has a criminal history which would indicate behavior potentially harmful to individuals, documented through either a criminal history records check or a criminal background check, pursuant to Health-General Article, §19-1902 et seq., Annotated Code of Maryland, and COMAR 12.15.03.

DDA requires State of Maryland criminal background checks for all direct care staff working with for DDA licensed providers. People self-directing services may also request national background checks and background checks from other states for staff they are considering.

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b.

	1 age 43 01 32
	The State also maintains a Centralized Confidential Database that contains information about child abuse and neglect investigations conducted by the Maryland State Local Departments of Social Services. (c) The DDA, SMA, and OHCQ review records for criminal background checks during surveys, site visits, and investigations. DDA will review Agency with Choice FMS records for required background checks of staff working for people self-directing.
0	No. Criminal history and/or background investigations are not required.
	se Registry Screening. Specify whether the State requires the screening of individuals who de waiver services through a State-maintained abuse registry (select one):
0	Yes . The State maintains an abuse registry and requires the screening of individuals through this registry. Specify: (a) the entity (entities) responsible for maintaining the abuse registry; (b) the types of positions for which abuse registry screenings must be conducted; and, (c) the process for ensuring that mandatory screenings have been conducted. State laws, regulations and policies referenced in this description are available to CMS upon request through the Medicaid agency or the operating agency (if applicable):

c. Services in Facilities Subject to §1616(e) of the Social Security Act. Select one:

No. The State does not conduct abuse registry screening.

X	No. Home and community-based services under this waiver are not provided in facilities subject to $\$1616(e)$ of the Act. <i>Do not complete Items C-2-c.i-c.iii</i> .
0	Yes . Home and community-based services are provided in facilities subject to §1616(e) of the Act. The standards that apply to each type of facility where waiver services are provided are available to CMS upon request through the Medicaid agency or the operating agency (if applicable). <i>Complete Items C-2-c.i –c.iii</i> .

i. Types of Facilities Subject to §1616(e). Complete the following table for *each type* of facility subject to §1616(e) of the Act:

T	Waiver Service(s)	Facility Capacity
Type of Facility	Provided in Facility	Limit

ii.	Larger Facilities: In the case of residential facilities subject to §1616(e) that serve four or more
ind	lividuals unrelated to the proprietor, describe how a home and community character is maintained in
the	se settings.

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iii. Scope of Facility Standards. For this facility type, please specify whether the State's standards address the following (*check each that applies*):

Standard	Topic Addressed
Admission policies	
Physical environment	
Sanitation	
Safety	
Staff: resident ratios	
Staff training and qualifications	
Staff supervision	
Resident rights	
Medication administration	
Use of restrictive interventions	
Incident reporting	
Provision of or arrangement for necessary health services	

When facility standards do not address one or more of the topics listed, explain why the standard is not included or is not relevant to the facility type or population. Explain how the health and welfare of participants is assured in the standard area(s) not addressed:

- d. Provision of Personal Care or Similar Services by Legally Responsible Individuals. A legally responsible individual is any person who has a duty under State law to care for another person and typically includes: (a) the parent (biological or adoptive) of a minor child or the guardian of a minor child who must provide care to the child or (b) a spouse of a waiver participant. Except at the option of the State and under extraordinary circumstances specified by the State, payment may not be made to a legally responsible individual for the provision of personal care or similar services that the legally responsible individual would ordinarily perform or be responsible to perform on behalf of a waiver participant. Select one:
 - X No. The State does not make payment to legally responsible individuals for furnishing personal care or similar services.
 - Yes. The State makes payment to legally responsible individuals for furnishing personal care or similar services when they are qualified to provide the services. Specify: (a) the legally responsible individuals who may be paid to furnish such services and the services they may provide; (b) State policies that specify the circumstances when payment may be authorized for the provision of *extraordinary care* by a legally responsible individual and how the State ensures that the provision of services by a legally responsible individual is in the best interest of the participant; and, (c) the controls that are employed to ensure that payments are made only for services rendered. *Also*, specify in Appendix C-3 the personal care or similar services for which payment may be made to legally responsible individuals under the State policies specified here.

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e.	Other State	Policies	Concerning	Payment	for Waiver	Services	Furnished	by Relative	s/Legal
	Guardians.	Specify S	State policies	concerning	g making pa	yment to	relatives/leg	al guardians	for the
	provision of v	vaiver serv	vices over and	l above the	policies addr	essed in It	em C-2-d. S	Select one:	

0	The	State	does	not	make	payment	to	relatives/legal	guardians	for	furnishing	waiver
	servi	ces.										

The State makes payment to relatives/legal guardians under *specific circumstances* and only when the relative/guardian is qualified to furnish services. Specify the specific circumstances under which payment is made, the types of relatives/legal guardians to whom payment may be made, and the services for which payment may be made. Specify the controls that are employed to ensure that payments are made only for services rendered. *Also, specify in Appendix C-1/C-3 each waiver service for which payment may be made to relatives/legal guardians.*

Individuals self-directing services may utilize a relative and legal guardian (who is not a spouse or legally responsible individual) to provide services when the individual's person-centered plan establishes that:

- 1. Choice of provider truly reflects the individual's wishes and desires;
- 2. The provision of services by the relative or legal guardian is in the best interests of the individual and family;
- 3. The provision of services by the relative or legal guardian is appropriate and based on the individual's individual support needs;
- 4. The services provided by the relative or legal guardian will increase the individual's and family's independence and community integration;
- 5. There are documented steps in the person-centered plan that will be taken to expand the individual's circle of support so that he/she is able to maintain and improve his/her health, safety, independence, and level of community integration on an ongoing basis should the relative or legal guardian acting in the capacity of employee be no longer be available; and
- 6. A Supportive Decision Making (SDM) agreement is established that identifies the people (beyond family members) who will support the individual in making her/his own decisions.
- 7. The relative/legal guardian must sign agreement to provide assurances to DDA that they will implement the PCP and provide the services in accordance with applicable federal and State laws and regulations governing the program.

The program may make payment to family members of adult participants for extraordinary care. Extraordinary care is care exceeding the range of activities that an individual would ordinarily perform in the household on behalf of a person without a disability or chronic illness of the same age, and which are necessary to assure the health and welfare of the participant and avoid institutionalization.

0	Relatives/legal guardians may be paid for providing waiver services whenever the
	relative/legal guardian is qualified to provide services as specified in Appendix C-1/C-3.
	Specify the controls that are employed to ensure that payments are made only for services rendered.

0	Other policy.	Specify

f. Open Enrollment of Providers. Specify the processes that are employed to assure that all willing and qualified providers have the opportunity to enroll as waiver service providers as provided in 42 CFR §431.51:

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Interested community agencies and other providers can submit the DDA application and required attachments at any time. For services that require a DDA license, applicants that meet requirements are then referred to the Office of Health Care Quality to obtain the license.

Quality Improvement: Qualified Providers

As a distinct component of the State's quality improvement strategy, provide information in the following fields to detail the State's methods for discovery and remediation.

a. Methods for Discovery: Qualified Providers

The state demonstrates that it has designed and implemented an adequate system for assuring that all waiver services are provided by qualified providers.

i. Sub-Assurances:

a. Sub-Assurance: The State verifies that providers initially and continually meet required licensure and/or certification standards and adhere to other standards prior to their furnishing waiver services.

i. Performance Measures

For each performance measure the State will use to assess compliance with the statutory assurance complete the following. Where possible, include numerator/denominator.

Performance Measure:	QP-a-1 - Number and percent of newly enrolled waiver providers who meet required licensure, regulatory and applicable waiver standards prior to service provision.		
Data Source (Select one	(Several options are listed	in the on-line application)	: DDA
If 'Other' is selected, sp	ecify:		
	Responsible Party for data collection/generation (check each that applies)	Frequency of data collection/generation: (check each that applies)	Sampling Approach (check each that applies)
	☐ State Medicaid Agency	□Weekly	X 100% Review
	X Operating Agency	□Monthly	☐ Less than 100% Review
	☐ Sub-State Entity	X Quarterly	☐ Representative Sample; Confidence Interval =
	□ Other Specify:	□Annually	
		☐ Continuously and Ongoing	☐ Stratified: Describe Group:
		□ Other Specify:	
			☐ Other Specify:

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Effective Date	

Data Aggregation and Analysis

Duta Aggregation and Ame	
Responsible Party for	Frequency of data
data aggregation and	aggregation and
analysis	analysis:
(check each that applies	(check each that applies
☐ State Medicaid Agency	□Weekly
X Operating Agency	\square Monthly
☐ Sub-State Entity	X Quarterly
□ Other	\square Annually
Specify:	
	☐ Continuously and
	Ongoing
	□ Other
	Specify:

Performance Measure:	QP-a- 2 - Number and percent of providers who continue to meet required licensure and initial QP standards.		
Data Source (Select one)) (Several options are listed	in the on-line application)	: DDA
If 'Other' is selected, spe	ecify:		
	Responsible Party for data collection/genera tion (check each that applies)	Frequency of data collection/gene ration: (check each that applies)	Sampling Approach (check each that applies)
	☐ State Medicaid Agency	□Weekly	X 100% Review
	X Operating Agency	□Monthly	□Less than 100% Review
	☐ Sub-State Entity	X Quarterly	□ Representative Sample; Confidence Interval =
	□ Other Specify:	□Annually	
		☐ Continuously and Ongoing	☐ Stratified: Describe Group:
		☐ Other Specify:	_
			☐ Other Specify:

Data Aggregation and Analysis

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data aggregation	aggregation
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Effective Date	

(check each that applies	(check each that applies
☐ State Medicaid Agency	☐ Weekly
X Operating Agency	☐ Monthly
☐ Sub-State Entity	X Quarterly
□ Other	\square Annually
Specify:	
	☐ Continuously and
	Ongoing
	□ Other
	Specify:

b Sub-Assurance: The State monitors non-licensed/non-certified providers to assure adherence to waiver requirements.

i. Performance Measures

For each performance measure the State will use to assess compliance with the statutory assurance complete the following. Where possible, include numerator/denominator.

Performance Measure:	providers who meet regula provision.	tory and applicable waive	
Data Source (Select one	e) (Several options are listed	in the on-line application)	: DDA
If 'Other' is selected, sp	ecify:		
	Responsible Party for data collection/generation (check each that applies)	Frequency of data collection/generation: (check each that applies)	Sampling Approach (check each that applies)
	☐ State Medicaid Agency	☐ Weekly	□ 100% Review
	X Operating Agency	\square Monthly	X Less than 100% Review
	☐ Sub-State Entity	X Quarterly	X Representative Sample; Confidence Interval =95
	□ Other Specify:	□Annually	
		☐ Continuously and Ongoing	☐ Stratified: Describe Group:
		□ Other Specify:	
			☐ Other Specify:

Data Aggregation and Analysis

Responsible Party for	Frequency of data
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analysis	analysis:
(check each that applies	(check each that applies
☐ State Medicaid Agency	□Weekly
X Operating Agency	\square Monthly
☐ Sub-State Entity	X Quarterly
□ Other	\square Annually
Specify:	
	☐ Continuously and
	Ongoing
	□ Other
	Specify:

Add another Performance measure (button to prompt another performance measure)

c Sub-Assurance: The State implements its policies and procedures for verifying that provider training is conducted in accordance with state requirements and the approved waiver.

i. Performance Measures

For each performance measure the State will use to assess compliance with the statutory assurance complete the following. Where possible, include numerator/denominator.

Performance Measure:	QP-c Number and percent of enrolled licensed providers who meet training requirements in accordance with the approved waiver.		
Data Source (Select one	(Several options are listed	in the on-line application)	: DDA
If 'Other' is selected, sp	ecify:		
	Responsible Party for data collection/generation (check each that applies)	Frequency of data collection/generation: (check each that applies)	Sampling Approach (check each that applies)
	☐ State Medicaid Agency	□Weekly	□ 100% Review
	XOperating Agency	□Monthly	X Less than 100% Review
	☐ Sub-State Entity	X Quarterly	X Representative Sample; Confidence Interval = 95
	□ Other Specify:	□Annually	
		☐ Continuously and Ongoing	☐ Stratified: Describe Group:
		□ Other Specify:	
			☐ Other Specify:

\boldsymbol{D}	ata	Aggı	regation	and .	Analysis
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data aggregation and	aggregation and
analysis	analysis:
(check each that applies	(check each that applies
☐ State Medicaid Agency	□Weekly
X Operating Agency	\square Monthly
☐ Sub-State Entity	X Quarterly
□ Other	\square Annually
Specify:	
	☐ Continuously and
	Ongoing
	□ Other
	Specify:

ii If applicable, in the textbox below provide any necessary additional information on the strategies employed by the State to discover/identify problems/issues within the waiver program, including frequency and parties responsible.

b. Methods for Remediation/Fixing Individual Problems

i Describe the State's method for addressing individual problems as they are discovered. Include information regarding responsible parties and GENERAL methods for problem correction. In addition, provide information on the methods used by the State to document these items.

DDA's Provider Relations staff provides technical assistance and support on an ongoing basis to providers and will provide specific remediation items. Based on the items, a variety of remediation strategies may be used including conference call, letter, in person meeting, and training. Remediation efforts will be documented in the provider file.

ii Remediation Data Aggregation

Remediation-related	Responsible Party (check	Frequency of data
Data Aggregation and	each that applies)	aggregation and
Analysis (including		analysis:
trend identification)		(check each that applies)
	☐ State Medicaid Agency	□Weekly
	X Operating Agency	\square Monthly
	☐ Sub-State Entity	X Quarterly
	☐ Other: Specify:	\square Annually
		\square Continuously and
		Ongoing
		☐ Other: Specify:

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c. Timelines

When the State does not have all elements of the Quality Improvement Strategy in place, provide timelines to design methods for discovery and remediation related to the assurance of Qualified Providers that are currently non-operational.

X	No
0	Yes
	Please provide a detailed strategy for assuring Qualified Providers, the specific timeline for implementing identified strategies, and the parties responsible for its operation.

Appendix C-4: Additional Limits on Amount of Waiver Services

Additional Limits on Amount of Waiver Services. Indicate whether the waiver employs any of the following additional limits on the amount of waiver services (*check each that applies*).

X	Not applicable – The State does not impose a limit on the amount of waiver services except as provided in Appendix C-3.
0	Applicable – The State imposes additional limits on the amount of waiver services.

When a limit is employed, specify: (a) the waiver services to which the limit applies; (b) the basis of the limit, including its basis in historical expenditure/utilization patterns and, as applicable, the processes and methodologies that are used to determine the amount of the limit to which a participant's services are subject; (c) how the limit will be adjusted over the course of the waiver period; (d) provisions for adjusting or making exceptions to the limit based on participant health and welfare needs or other factors specified by the state; (e) the safeguards that are in effect when the amount of the limit is insufficient to meet a participant's needs; and, (f) how participants are notified of the amount of the limit.

Limit(s) on Set(s) of Services . There is a limit on the maximum dollar amount of waiver services that is authorized for one or more sets of services offered under the waiver. <i>Furnish the information specified above</i> .		
Prospective Individual Budget Amount. There is a limit on the maximum dollar amount waiver services authorized for each specific participant. Furnish the information specified above		
Budget Limits by Level of Support . Based on an assessment process and/or other factors, participants are assigned to funding levels that are limits on the maximum dollar amount of waiver services. <i>Furnish the information specified above</i> .		
Other Type of Limit. The State employs another type of limit. <i>Describe the limit and furnish the information specified above.</i>		

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Appendix C-5: Home and Community-Based Settings

Explain how residential and non-residential settings in this waiver comply with federal HCB Settings requirements at 42 CFR 441.301(c)(4)-(5) and associated CMS guidance. Include:

- 1. Description of the settings and how they meet federal HCB Settings requirements, at the time of submission and in the future.
- 2. Description of the means by which the state Medicaid agency ascertains that all waiver settings meet federal HCB Setting requirements, at the time of this submission and ongoing.

Note instructions at Module 1, Attachment #2, <u>HCB Settings Waiver Transition Plan</u> for description of settings that do not meet requirements at the time of submission. Do not duplicate that information here.

All Family Supports Waiver services are provided in the community or the individual's own home.

The only exception is Respite Care Services that can be provided in the child's home, a community setting, a Youth Camp certified by DHMH, or a site licensed by the Developmental Disabilities Administration.

There are no residential or day habilitation services provided.

State:	
Effective Date	